



Privacy Policy (GDPR-Compliant)

Rock School Bus CIC - Privacy Policy

Last updated: **01 Dec 2025**

Rock School Bus CIC (“we”, “us”, “our”) is committed to protecting your personal data and respecting your privacy. This Privacy Policy explains how we collect, use, and protect personal information when you use our website or contact us.

By using our website, you will consent to the practices described in this Privacy Policy.

1. Who We Are

Rock School Bus CIC

A registered Community Interest Company in the United Kingdom.

Company number: 13402249

Registered office: Rock School Bus, 51 Beaufort Drive, PE10 9PN

Email: info@rockschoolbus.org.uk

Data controller: Rock School Bus CIC

2. What Personal Data We Collect

We may collect and process the following information:

Information you provide:

- Name
- Email address
- Phone number
- Messages submitted via the contact form

Automatically collected data:

- IP address
- Browser type and version
- Pages visited and time spent
- Time and date of visit
- Device information

3. How We Use Your Data

- Respond to enquiries
- Provide information
- Improve website performance
- Maintain security
- Meeting legal or regulatory obligations

Send updates or promotional communications (with your consent)

If we want to use your information for any other purpose, we will ask you for consent and will use your information only on receiving your consent and then, only for the purpose(s) for which grant consent unless we are required to do otherwise by law.

4. Cookies

To learn more about how we use these, please refer to our Cookie Policy.

5. Legal Basis for Processing

We process personal data under the following lawful bases:

- Legitimate interest – to respond to enquiries and operate our organisation
- Consent – when you choose to accept cookies or sign up for optional communications
- Legal obligation – to maintain proper company records
- Contract – when information is required to deliver a service you request

6. Data Storage

We retain personal data only for as long as necessary:

- Contact form submissions: up to 12 months unless needed for ongoing communication
- Cookies: stored according to their expiry times (see Cookie Policy)

7. Who We Share Data With

We do not sell your data. We may share limited data with trusted service providers such as:

- Website hosting provider (Microsoft Azure)
- Email service providers

8. Your Rights

You have the right to:

- Access – request a copy of the data that we hold about you.
- Be Informed - know what data is being collected and how it is being used.
- Correct – correct data that we hold about you that is inaccurate or incomplete.
- Request deletion – Ask for data that we hold about you to be erased from our records.
- Restrict or object to processing – You can ask us to restrict the way we process your data.
- Withdraw consent - where we rely on your consent (e.g., newsletters, optional surveys), you may withdraw that consent at any time.
- Object - You may object at any time to the processing of your personal data.
- Complaint – you have a right to lodge a complaint with a statutory authority.

To exercise these rights contact:

info@rockschoolbus.org.uk

9. Security

We use secure Microsoft Azure hosting, encryption, firewalls, and access controls.

However, no online transmission is 100% secure, and we cannot guarantee absolute security.

Our website may contain links to external websites. We are not responsible for their privacy practices. We recommend reviewing their privacy policies.

10. Contact

If you have any queries or concern about the processing of your information or any questions about this Privacy Policy, please contact us:

Email: info@rockschoolbus.org.uk

Address: Rock School Bus, 51 Beaufort Drive, PE10 9PN